

Transforming enterprises with Al-driven innovation

Movate AI is a comprehensive, AI-powered suite designed to drive enterprise reinvention at scale. Built on Movate Athena, a next-gen modular plug-and-play AI and data framework, it seamlessly synergizes enterprise functions to deliver a smooth, engaging, and intelligent digital experience.

As your enterprise reinvention partner, Movate AI adapts to diverse industry needs, empowering stakeholders across the organization with cutting-edge Al-driven solutions.

### Transforming enterprises with AI-driven innovation

Your catalyst for building the future, today.

#### Spanning the enterprise

Sales, marketing, HR, R&D, IT, biz ops, legal, SCM, procurement, finance

#### Serving every unique consumer

Employees, prospects, buyers, sellers, partners, agencies, analysts, vendors, logistics & fulfilment

#### Purposefully enabling

Delightful cohesive & contextual experiences to optimize CX & grow lifetime value

#### The outcome

Frictionless & delightful digital lifetime journeys & experiences for every unique businessconsumer purpose. unified with gleaned knowledge & insights at the speed of thought.

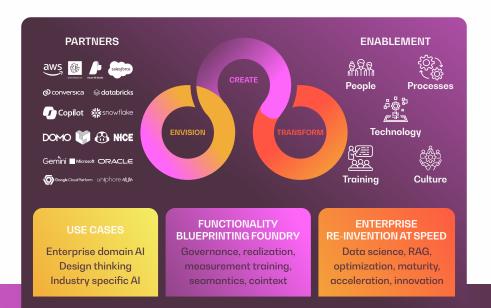
#### Powered by

A deep-rooted product engineering (DPE) & innovation culture, proven expertise & human ingenuity, fused with new-age skills & competencies

### The framework

Gives you the clarity to shape a future-proof AI strategy, build next-gen capabilities, and transform the way work gets done—driving a smarter, datadriven enterprise.

With AI experts, powerful tools, and ready-to-use blueprints at your fingertips, you have everything you need to achieve real business impact.





### Transformational outcome-led services

From vision to execution: End-to-end GenAl transformation that delivers real impact

# Strategy & consulting

Competitor benchmarking

GenAl posture audits & assessments

Data & analytics strategy

CX innovation consulting

GenAl acceleration strategy & blueprinting - COTS & bespoke tools & tech

New-age KPIs & transformation roadmap

Change management strategy & consulting

# Design & prototype

Research & ideation

Personas & journeys Personalization levers

Persuasion & trust

levers

Clickthrough prototypes

User testing & feedback

GenAl acceleration levers across IA. interaction & journey design, NCPI, persuasion & trust

Persona-based customizations

GenAl enterprise architecture

Platforms, tools & tech recommendations

Prototypes & POCs

Use case development & test

Model training &

tuning

Prompt engineering

Data classification & enrichment

GenAl DevSecOps

Deployment services

Training & change management

Measurement & monitoring

Security & performance management

Load management & capacity planning

Monitoring, alerts & notifications

Software updates & patching

Rollouts globalization &

localization Cost optimization

#### Maintain & modernize

Corrective, adaptive, preventive & perfective maintenance

Tech upgrades & UX modernization

GenAl & data modernization

Legacy systems replacement

Training & change management

Security & performance patching

**OUTCOMES** 



















## Innovation that drives value

From ideas to impact with Al-powered excellence

#### **Supporting pillars**

Innovation labs -Showcasing its role in AI/ML & Gen AI experimentation, prototyping, and assurance.

#### Delivery teams -

Highlighting seamless integration with Innovation Labs for platform readiness.

#### **Process**

#### Inputs -

Representing key driving forces such as research, trends, ideas, and next-gen technology.

#### Execution Model -

Integrated POD delivery for collaboration and efficiency.

#### Outcomes

Consumerization & personalization – How AI enhances user experiences.

#### Optimized performance -

Demonstrating impact on platform efficiency.

#### Engagement & monetization -

Al's contribution to business growth.



### **Enterprise value creation**

Movate AI is built for impact, driven by the philosophy of "Innovation for innovators."

#### Value creation potential

Non-linear business models, revenue streams and ways of working

Enchanting consumer experiences

Hyper-personalized intelligent CX automation

Productivity and business effectiveness

Real-time decisioning and responses

Dynamic business pathways and experiences for accelerated engagement

Elimination of manual intervention

#### **Key differentiators**



100+ accelerator use cases

Proprietary enterprise reinvention framework -Movate Athena

A philosophy – 'Innovation for innovators'

Proprietary platforms

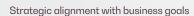
Movate Edison

Movate Contelli

Movate Insights

Co-pilots and autonomous QE with Movate's QENxt platform

#### Enterprise strategic priorities



Data quality, governance and accuracy

Model explainability, RAI, inclusivity, security and privacy

Performance, scalability and cost mgmt.

Strategy and change management -Skills, training and culture

Systems integration, information, data flow and insights

Model training and elimination of hallucinations and plagiarism

Adherence with regulatory compliance standards and statutes

# Toward a strategic tech ecosystem

Chart the path toward an AI-powered ecosystem with our pathways.

# WAVE 1

# UTILIZE EXISTING ENTERPRISE TECH ECOSYSTEM

GenAl pipelines for repetitive tasks

Chatbots, voice bots and virtual assistants

Smart routing, KB Docs and FAQs

Document tagging and filing

# WAVE 2

# INTEGRATED ENTERPRISE TECH ECOSYSTEM

GenAl pipelines for organization's efficiency

Universal cobots

Content supply chains, transcription and summarization

Smart routing and persona based next best action

Autonomous quality engineering

Intelligent automation

# WAVE 3

# THE STRATEGIC ENTERPRISE

Agentic AI pipelines for organization's effectiveness

Design thinking and tech consulting led approach

Integrated experiences, processes & systems to realize the generative enterprise

New-age products, platforms, PBCs for enterprise reinvention

Executable roadmaps across the tactical, mid-term and long-term horizons



#### Solutions that win

Our winning GenAl solutions lead the way in helping clients drive business outcomes. Here are some of them available for a quick demo on the technical and functional specifications.

#### **On-Road POI CX**

GenAl-powered POI consumerization enhances consistency, compliance, and quality by detecting, tagging, and integrating POI across platforms.

#### Telecom tower inspection

GenAl-powered telecom infrastructure management enhances compliance and safety for employees and local communities through streamlined inspections, automated image detection, realtime tower data, and intelligent nextbest actions.

#### Readability enhancer

GenAl-powered engineering transforms complex business and policy documents into clear, accessible content, improving readability, comprehension, and editorial precision.

#### **OPS** insights analyzer

A GenAl-powered solution analyzes team performance and operational efficiency, delivering data-driven insights for precise large-scale workforce management.

#### Sports performance analyzer

A GenAl solution leveraging advanced analytics to process training videos and historical data, enabling coaches and athletes to enhance performance, refine technique, and optimize game strategy.

#### Success stories

#### Agentic Al transformation for a tech giant

Consumer-grade GenAl experience transformation spanning LOBs for gift cards, code and credit redemptions.

65% 50%

reduction reduction in team improvement

60% in CSAT

99%

**50%** L3 agent productivity boost

#### Innovation that delivers

#### Revolutionizing services & operations a leading telcom player

Streamlining processes and enhancing productivity through automation, readability analysis, and data-driven insights.

40%

POI categories

30%

\$250K annual savings in manual review

costs

#### **Enhancing EMR tower inspections** for a tech leader

Enhancing EX and safety through Al-powered image detection and automation for faster tower updates.

90%

for inspections

80%

30%

reduction in operational costs

#### Powering a global tech transformation 18+ years of partnership

Innovation, operational excellence, and responsible Al solutions across key functions

63%

reduction in incorrect ML generated content 36%

prompts improved with SME feedback 30%

Reduction in case handling

Is your enterprise ready for the era of AI-led value creation? Contact us for demos and more details.

Check out more info and other resources

